Parent/Family Authorization
The Parent/Family Authorization option allows a student to authorize access to view certain student information. This authorization provides access to the designee (parent or other third-party) to view Manage Finances (account inquiry, student invoice), Academic Information (grades and schedule), and Directory Information (phone and addresses).

NOTE: Viewing the Parent Center requires internet access.

1. Accessing Parent Center for the First Time
Follow the steps below to access the Parent Center. You will be asked to change your temporary password the first time you log in.

   1.1 Open your web browser, such as Internet Explorer, Firefox, or Safari.

   1.2 Type isis.uark.edu in the browser’s internet address field.

   1.3 Sign In to Parent Center through the myISIS Login using:

       - User ID – this is the complete email address established by your student to set up your access.

       - Password – This is the temporary password you received in the email from isishelp@uark.edu or the new password you have created.

   Example of temporary password email

1.4 You should be prompted to change your temporary password after your log in and then open Parent Center. Your new password must be at least 8 characters long and contain an uppercase letter, lowercase letter, and number.

1.5 Follow this navigation to return to Parent Center when your password change is complete.
Main Menu > Self Service > Parent Center
Overview of Parent Center.
If you have been granted access to view the account of more than one student, you must choose from the Select a Student drop-down menu.

Helpful Links and Contacts are available on the right side of this screen if you need additional information.

IMPORTANT:
It is important to note that the access granted to you through the Parent Center is based on your student’s consent for you to view specific on-line information and is not equivalent to a third-party release of information covered by the Federal Educational Rights and Privacy Act (FERPA).

Your student must complete a FERPA 3rd Party Release form that allows the University to discuss items covered by FERPA with you.

Click the FERPA 3rd Party Release link on the right and view a short tutorial reviewing FERPA. This guide is intended for students and parents.
2. Change Your Password

Your Parent Center password expires every 120 days. To avoid being locked out of your account, please establish a security question and response. See the Create Your ISIS Security Question and Response document in the Parent Center found on the ISIShelp website.

To change your temporary password to another one of your choice, click the Change My Password link found in the Main Menu. Your new password must be at least 8 characters long and contain an uppercase letter, lowercase letter, and number.

2.1 From the top of the page, click Main Menu > Change My Password

2.2 Type your current (temporary) password in the Current Password field.

2.3 Type your New Password.

2.4 Confirm your new password.

2.5 Click the Change Password button. You will see this message if the change is successful.
2.6 Follow the navigation below to return to the Parent Center.

**Main Menu > Self Service > Parent Center**