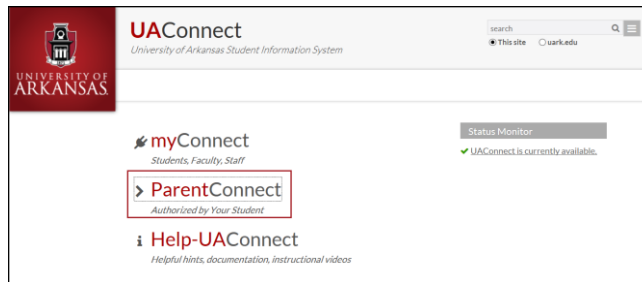


Viewing Account Inquiry

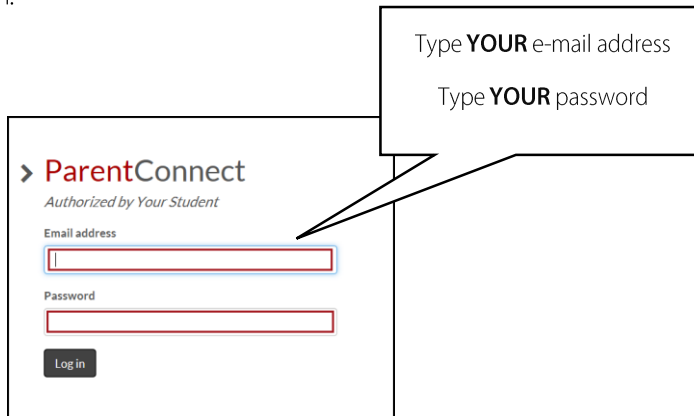
The **Parent/Family Authorization** option allows a student to authorize access to view certain student information. This authorization provides access to the designee (parent or other third-party) to view Manage Finances, Academic Information, Financial Information, and Directory Information. This document covers information about **Viewing Account Inquiry** in the Manage Finances section.

Log in to ParentConnect

1. **Sign in** to Parent Center through **ParentConnect** on the **UAConnect** landing page.

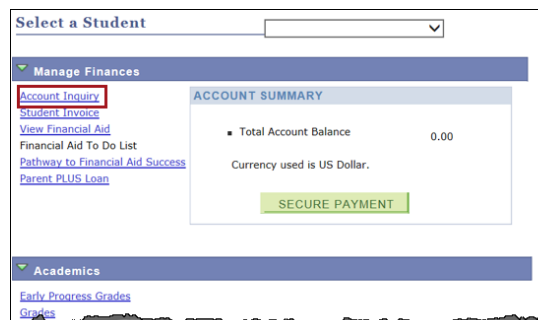


2. Type in your login information.
3. Click **Log in**.



View Account Inquiry

1. Click the [Account Inquiry](#) link to view your student's detailed account information.



NOTE: The *Account Inquiry* page displays account detail and provides access to several other account information pages.

- Click the [Return to Parent Center](#) link (bottom left) when you are finished viewing.

The *Summary* page displays a summary of the amount owed and a listing of amounts owed to each term. Click [Account Summary by Term](#) to view the account information by term.

The *Activity* page displays charges and payments posted to the student account and includes the date posted and the term the payment is associated with.

The *Charges Due* page displays a running total summary of the outstanding balance information. Review to see specific charges:

The *Pending Financial Aid* page provides information regarding the financial aid not yet disbursed to the student account.

The *Payments* page displays payments posted toward the account balance.

The screenshot shows the following interface elements:

- Navigation tabs: [Account Inquiry](#) (selected), [Electronic Payments/Purchases](#)
- Sub-tabs: [summary](#), [activity](#), [charges due](#), [payments](#), [pending aid](#)
- Section: **Account Summary**
- Text: You owe 60.00. For the breakdown, access [Charges Due](#)
- Table:

Due Now	60.00
Future Due	0.00
** You have a past due balance of 15.00	
- Table:

Term	Outstanding Charges & Dep	Pending Financial Aid	Total Due
Spring 2012			15.00
Fall 2012			45.00
Total			60.00
- Text: Currency used is US Dollar.
- Buttons: [MAKE A PAYMENT](#), [ACCOUNT SUMMARY BY TERM](#) (highlighted in red), [Return to Parent Center](#) (highlighted in red)
- Footer: [Account Inquiry](#) [Electronic Payments/purchases](#)
[Summary](#) [Activity](#) [Charges Due](#) [Payments](#) [Pending Aid](#)

- Click [ACCOUNT SUMMARY BY TERM](#) to view the account information displayed by term.



Account Summary by Term

1. Click the **Term** link you wish to view.

Account Summary	
Summary for all Terms	
Test Student	999999999
The University of Arkansas	
Balance for all Accounts:	3,682.70 USD
Term	Term Balance
Fall 2009	3,229.50 USD
Summer 2009	453.20
Spring 2009	0.00
Fall 2008	-276.50
Spring 2008	276.50
Fall 2007	33.05
Summer 2007	-40.00
Student Financials Term	6.95
Return to Parent Center	

2. The *Summary for Term* page for the link you selected is now open. This page displays a transaction summary of all account activity for that specific term.

Account Summary	
Summary for Term	
Fall 2009	
Test Student	999999999
The University of Arkansas	
Charge Activity:	3,229.50 USD
Payment Activity:	0.00
Refund Activity:	0.00
Financial Aid Activity:	0.00
Anticipated Aid Activity:	0.00
Admissions Deposit Activity:	0.00
Term Balance:	3,229.50 USD View Account Detail
Return	



- Click the [View Account Detail](#) link to display the detailed transaction information for the selected term.

Account Summary			
Account Detail for Term			
Fall 2009	As of Date	06/26/2009	
Test Student		999999999	
Student Accounts			
If you have any questions concerning your account, please contact our office at 575-5651.			
The University of Arkansas			
Charges			
Date Posted	Item Description	Amount	
06/18/2009	ASG Activity Fee Undergrad	10.35 USD	
06/18/2009	Health Debt Fee Undergrad	13.05	
06/18/2009	Health Fee Undergrad	106.65	
06/18/2009	HPER Fee Undergrad	49.20	
06/18/2009	Tuition Undergraduate	2,505.00	
06/18/2009	Safe Ride Fee Undergrad	3.30	
06/18/2009	ARSC College Fee Undergraduate	169.95	
06/18/2009	Transit Fee Undergrad	36.15	
06/18/2009	Student Fees - Undergraduate	335.85	
Total Charges:		3,229.50 USD	
Payments Received			
Date Posted	Item Description	Amount	
		0.00	
Total Payments:		0.00 USD	
Self Service Pending Payments			
Reference Number	Card Number's Last Four Digits	Amount	
		0.00	
Total Pending Payments:		0.00 USD	
Financial Aid			
Date Posted	Item Description	Amount	
		0.00	
Total Financial Aid:		0.00 USD	
Anticipated Aid			
Item Description	Anticipated Aid		
	0.00		
Total Anticipated Aid:		0.00 USD	
Admissions Deposit Due			
Short Description	Description	Due Amount	
		0.00	
Total Admissions Deposit:		0.00 USD	
Refunds			
Detail Refund Info	Status	Long Name	Item Amount
Detail Refund Info			
Total Refunds:		0.00 USD	
Term Balance:		3,229.50 USD	
		Return	



IMPORTANT:

It is important to note that the access granted to you through the Parent Center is based on your student's consent for you to view specific on-line information and is *not* equivalent to a third-party release of information covered by the Federal Educational Rights and Privacy Act (FERPA).

Your student must complete a *FERPA 3rd Party Release* form that allows the University to discuss items covered by FERPA with you.

