

# Expired Passwords

Students can reset a password that has expired by going to [password.uark.edu](http://password.uark.edu). The student will see this screen:

The screenshot shows the 'Password Manager' login page. At the top, there is a red header with 'Information Technology Services' on the left and the University of Arkansas logo on the right. Below the header is a dark grey bar with 'Password Manager' on the left and 'Log out' on the right. The main content area is white and titled 'Log into Password Manager'. A yellow banner at the top of the main area reads: 'PASSweb has been upgraded to Password Manager. Learn more about the changes at [its.uark.edu/942](http://its.uark.edu/942).' Below this are two input fields: 'UARK username' and 'Password'. To the right of the 'Password' field are two links: 'Activate New Account' and 'Forgot Password'. A 'Log in' button is positioned below these links. At the bottom of the page, there is a horizontal line followed by four columns of links: 'IT Services' (479-575-2901, Mailing Address, its.uark.edu), 'Help Desk' (479-575-2905, Hours, Report an Outage, AskIT Online Help), 'Links' (Password Manager, Tech Articles, Alert Calendar, News Archive), and 'Updates' (Facebook, Twitter).

The student can enter their username and expired password and will be taken to this screen:

The screenshot shows the 'Change Password' page. The header and navigation bar are identical to the previous screenshot. The main content area is titled 'Change Password' and 'Choose Password'. It features two input fields: 'New password' and 'Confirm password'. To the right of these fields is a 'Your password:' section with a list of requirements: 'MUST be 8 to 32 characters in length', 'MUST contain three out of four character types: lowercase (a-z), uppercase (A-Z), numbers (0-9), and special characters', 'CANNOT contain spaces, tabs, or control characters', 'CANNOT be reused within the last six changes', and 'CANNOT be any derivative of your username'. A 'Submit' button is located below the input fields. At the bottom of the page, there is a horizontal line followed by four columns of links: 'IT Services' (479-575-2901, Mailing Address, its.uark.edu), 'Help Desk' (479-575-2905, Hours, Report an Outage, AskIT Online Help), 'Links' (Password Manager, Tech Articles, Alert Calendar, News Archive), and 'Updates' (Facebook, Twitter).

The student will then create a new password and confirm.